



BRIGHTON COLLEGE

SCHOOL BUS SERVICE 2021-22

FAQ'S (*frequently asked questions*)

Q. Where do the buses drop-off/pick-up at Brighton College?

A. Routes B, C, D, E, F, G, K, P and R drop-off in Sutherland Road. This is also the pick-up point for the return journey. Routes A, H, I, J, L, M, N, O, Q and S drop-off and pick-up on the Senior School College Campus.

Q. My child is in the Prep School; will he/she be escorted from the bus to Walpole Road?

A. Yes. Pupils in years 4 and 5 **must** be accompanied by our Bus Monitors to and from the Prep School. Supervision for pupils in years 6, 7 and 8 is not compulsory, but parents can request this service when they make their seat application online.

Q. Can I buy a termly or annual ticket for one-way travel on routes in the blue band?

A. No. We do not offer one-way tickets. Ticket prices are fixed for the whole year based on full return usage of the bus, which includes the cost of travel and administration to provide the service.

Q. Can weekly boarders use any of the School Buses?

A. Yes. They can use any of the routes on a Weekly Boarders ticket for a Monday morning pick-up and a Friday evening drop-off.

Q. Can I buy a ticket on the bus for an extra journey if I have only bought either a three or 2-day ticket?

A. We were unable to provide this facility in 2020-21 because of Covid-19 close contact track & trace. We will keep the Government guidance under review and if possible, reinstate this service at some point during 2021-22.

Q. If my child does not use the bus for any reason, can I have a discount?

A. No. You are securing a seat on the bus for the duration of the ticket type you purchase, regardless of whether your child might not take the bus for any reason. This includes study leave during exams.

Q. If I buy a ticket and we decide to stop using the service, can I have a refund?

A. Yes. However, you must give half a term's notice to cancel either an annual or a termly ticket.

Q. Why do I have to pay the same for my ticket regardless of the length of my journey on routes on the blue band?

A. Ticket prices are set annually at a flat rate, based on the number of seats/expected demand/cost of running and administering the service; this helps to regulate the prices each year.

Q. Do the boarders buses [Clapham, Chichester, Tunbridge Wells, Clapham & Surrey] run as normal if the first and last days of term do not fall on a Monday or a Friday?

A. Yes. All boarders' buses will run their normal service regardless of which day term begins or ends; all weekly boarder tickets will be eligible on these days.